

Brief Overview of the NYC Veterinary Emergency Response Team

Commitment to the Office of Emergency Management and Animal Response Plans

Identifying types of disasters and the effects

Power and phone outage

Transportation disruption

Considerations for a Veterinary Hospital before and after a disaster

### **Client Service**

Ongoing client discussion of preparedness.

Contact numbers for client and facility

Go Bag – 3 scenarios

emergency alternatives-referral

(When possible) Advance contact to critical patients

Discuss possible needs (meds, boarding, paperwork)

Accessibility of client records

Off site storage

Hard copies

### **Facility Preparedness**

Equipment

Supplies

Information

Buddy hospital concept

### **Staff Preparedness**

Training

Go Bags

Contact Info

### **Community Support and Recovery**

Ways that Veterinarians can assist in NYC

VERT, CERT

Agency Cooperation

Local authorities

Partnerships and Affiliations

Client support

Discounts and Grant programs

Food distribution

Wellness support

Q&A